

We are all feeling the effects of COVID-19 as it continues to disrupt our normal routines. We at Landings Credit Union feel for those whose health and well-being has been impacted by this global pandemic. We also recognize the severe impact this has had on the financial stability of so many in our community.

### **Our Members**

I first want to thank all our amazing members that continue to support our credit union. You have been understanding and patient as we made changes to keep our members, employees, and community safe. You have adapted by increasing usage of digital banking and our drive thrus. We have even heard from some members that were pleasantly surprised about all the ways they can still connect with their credit union. I also want to personally thank you for the kindness you have shown to our staff. We have received several notes, emails, and calls thanking our employees for their attitudes and hard work during this time.

### **Our Employees**

I also want to take a moment to thank all our remarkable staff at Landings. They are financial first responders and they have been flexible and calm as they maintain the commitment to serve our members. I am so appreciative of the effort and care they bring to their jobs every day.

### **Fraud**

Please be aware that there are several fraudulent schemes right now as criminals try to take advantage of this situation. Be extra careful with whom you share personal information and only click on links from safe sources.

### **Financial Assistance**

We know that many people are facing financial hardships right now and we are here to help you get through this difficult time. Please contact us at (480) 967-9475 if you are experiencing a financial hardship due to COVID-19 to discuss our available options for relief.

### **Communication**

Please check our website, Facebook page, and your email for regular updates from Landings Credit Union.

Thank you for trusting Landings Credit Union with your financial needs. We appreciate your support and understanding as we go through this together.

Sincerely,

A handwritten signature in black ink, appearing to read "Brian Lee", with a long horizontal line extending to the right.

Brian Lee, President/CEO